



MRF Visitor Information Sheet

Visits to the MRF include a pre-video, a tour of the working site and practical 'hands on' activities where possible to further help visitors understand the recycling process.

To help your visit go as smoothly as possible we have listed some points for you to note below.

General Information:

- Visits are open to groups and are free of charge
- The maximum number of visitors that can be accommodated during a visit is 20.
- Groups can book a week day morning or afternoon visit. Evening visits can also be accommodated on certain days. More than one visit may be booked by a group.
- Visitors must be aged 7 years or above.
- The MRF is on an industrial estate and we regret that there are no outside spaces.
- The group's main contact is responsible for sharing the safety information with other members of the group prior to the visit. (digital copies can be supplied if required).

Site tour information:

- Each site tour can take up to 10 visitors. Two tours may be run during a visit.
- Please be aware that the working site is only accessible by an outdoor gridded metal staircase and consequently is not suitable for wheelchair users or visitors with mobility issues.
- Pregnant visitors are not permitted on the site tour section of the visit.
- The staircase is quite steep, whilst most visitors do not have any difficulty in using this it may make some visitors reluctant to take part.
- Visitors should remain on the designated pedestrian walkways and visitor platform at all times.
- Under no circumstances are visitors to touch/handle waste, be allowed to roam freely or be allowed access to any site machinery.
- Please be aware that the sorting machinery inside the facility can be noisy and the environment dusty. Please ensure visitors have any required medication.
- **Sensible flat, covered footwear must be worn by all visitors.** Hard hats and high visibility jackets will be provided for the site tour.
- When possible the site tour will be delivered via a headset system worn by visitors
- Photographs **must not** be taken during the site tour.

If you need to discuss any specific requirements for your visit please feel free to contact us prior to your visit.